

Water Service Rules, 1-AC-233
Meeting Agenda

Monday, August 29, 2016 – 9 a.m. – 3 p.m.

Pecatonica River Conference Room, PSC Building 610 N. Whitney Way, Madison, WI

1. Welcome and Introductions

2. Scope of Rulemaking

- a. In the 1-AC-233 rulemaking docket, Commission staff has proposed revising the water rules to reflect current industry standards, identify new and/or emerging problem areas and trends, eliminate confusion due to vague language, align the water rules with the other service type rules where appropriate, and remove provisions which are no longer appropriate or applicable. Throughout this process, utilities and other interested parties will have ample opportunity to provide input.

3. Purpose of the Meeting

- a. **Identify issues:** Commission staff hopes that these meetings will be a forum for productive, open discussions in order to gain a better understanding of industry changes and concerns to identify how these issues might be addressed in this rulemaking.
- b. **Discuss not negotiate:** This meeting should not be perceived as a “negotiation,” as the Commissioners and Legislature will ultimately determine the final version of the rules.

4. Discussion Items Identified Based on Written Comments Received

a. Definitions, Rate Schedules and Dispute Procedures

- i. This section includes discussion of definitions, rate schedules, dispute procedures and unconscionability/oppressive practices.

b. Applications, Billing and Adjustment of Bills

- i. This section includes discussion of application and billing requirements and adjustment of bills.

c. Deposits, Disconnections and Deferred Payment Agreements

d. Metering, Operations and Safety

e. Construction and Cold-Weather Conditions

- i. This section includes discussion of general construction and cold-weather requirements.

f. Audits, Efficiency, and Records/Reporting

- i. This section includes discussion of audit and conservation requirements as well as general record-keeping and reporting.